

# customer Pipeline



## A century to celebrate



**T**his year, EBMUD celebrates 100 years of service to the people of the East Bay. For a century, we have provided clean, reliable water at the turn of the faucet, managed natural resources, and protected the environment.

We take pride in knowing our work is essential to public health, supports economic prosperity, and helps our community thrive.

We hope you do too. After all, EBMUD wouldn't be what it is without you.

In 1923, East Bay residents voted to form the East Bay Municipal Utility District. Frustrated by decades of poor and unreliable local water supplies, they mobilized to create a public water system to replace 18 private companies that struggled to provide sufficient water for a burgeoning region.

EBMUD set out to capture snowmelt and rain from the High Sierra watershed of the Mokelumne River. Determined engineers and hardworking laborers built Pardee Dam – the highest in the United States at the time – and constructed an aqueduct to bring high-quality water 91 miles to the East Bay. We didn't stop there.

When rapid growth polluted the eastern shore of San Francisco Bay with sewage in the 1940s, residents turned to EBMUD and funded construction of our wastewater treatment plant that protects the bay environment and public health.

Faced with recurring droughts, we've collectively stepped up to conserve water while diversifying supplies and recycling wastewater.

Through earthquakes, fires, a pandemic, and climate change impacts, EBMUD's commitment to serve – affordably and reliably – remains as steadfast as ever.

This 100-year milestone is a testament to what we can accomplish when we work together. Together we'll take on what's next.



Join the celebration at [ebmud.com/centennial](http://ebmud.com/centennial)

# Investing in the next century

As we celebrate EBMUD's centennial, investments toward our next century of service are already underway.

At the heart of our system, a five-year, \$325 million improvement project just launched at Orinda Water Treatment Plant. A new state-of-the-art, multi-barrier disinfection technology will prepare this vital facility for a more sustainable future and upgrade it to handle more diverse water sources and contend with climate change.

Built in 1935, this historic facility is the largest of six EBMUD water treatment plants and operates 24/7, year-round. It serves more than 800,000 of our 1.4 million water customers.

The additions of an ultraviolet disinfection facility and a chlorine contact basin will enhance the treatment process, maintain high water quality, and reduce the formation of disinfection byproducts. The project also includes replacement of the plant's chemical system and storage systems for added safety and reliability, as well as upgrades and expansion of the plant's backup power supply.

This major undertaking is just one example of your rate dollars at work. In total, EBMUD has delivered \$200 million in capital improvement projects over the past two years, including 53 miles of new pipeline installations, replacement of an aging water storage tank in Berkeley, and the development of a groundwater banking pilot project in San Joaquin County to expand water supplies during dry years.

Nearly 40 more capital improvement projects are currently underway, with an additional 35 projects set for 2023-2024.

EBMUD understands the value of being a good neighbor. We make every effort to keep residents and businesses informed and engaged about our work – particularly how these investments benefit our community – through our website, postcards, public meetings, emails and social media posts.

EBMUD is proud to serve our diverse East Bay community, protect natural resources, and invest in the water and wastewater systems of the future. But we couldn't do it without your support. Thank you for investing a century of trust in us.



Orinda Water Treatment Plant under construction



Orinda Water Treatment Plant today

TAKE A VIRTUAL TOUR OF THE ORINDA WATER TREATMENT PLANT AND MORE AT [EBMUD.COM/EDUCATION](https://www.ebmud.com/education).



## EBMUD Mission Statement

To manage the natural resources with which the District is entrusted; to provide reliable, high-quality water and wastewater services at fair and reasonable rates for the people of the East Bay; and to preserve and protect the environment for future generations.

Connect with us:



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Printed on recycled paper

J-F 2023