

What happens after drought?

This winter turned the tables on EBMUD's historic four-year drought—for the wetter. Our reservoirs, thirsty for crisp mountain water, will refill thanks to snowmelt and precipitation in our Mokelumne watershed.

With this good news, the EBMUD Board ended the drought emergency and lifted the temporary Stage 4 drought surcharge of 25 percent from customer bills. Customers are urged to continue their water-saving habits.

The surcharge, which expired on July 1, 2016, helped pay for the purchase and delivery of emergency water supplies and drought operations. While the drought surcharge is gone, customers will pay a 7 percent rate increase approved by the board last year to fund ongoing services and infrastructure investments. The average customer's water bill will still drop by \$4.42 per month because of the expired surcharge.

Saving water is here to stay

Outdoor watering rules are extended to encourage wise water use. After all, conservation is an East Bay way of life. Just how low did your water use go? In 2015, water use was 24 percent less compared to 2013. In fact, EBMUD customers saved enough water in 2015 to fill the Oakland Coliseum **71** times!

Drought planning continues

Because conservation alone was not enough, EBMUD turned to our largest infrastructure investment in recent years and started the pumps at the Freeport Regional Water Facility to deliver Sacramento River water to East Bay taps. Emergency water supplies and other operational expenses cost EBMUD \$75 million, of which only \$50 million was recovered from the surcharge. Cost savings and withdrawals from our emergency savings account will bridge the gap.

As dry and drier become the California norm, EBMUD is busy planning for the next drought and the one after that. We'll keep investing in conservation, water recycling, emergency water supplies and new technologies to continue delivering reliable water rain or shine.



Pardee Reservoir

Reservoir capacity: 197,950 acre-feet*
Capacity as of June 15, 2016: 100% full
*One acre-foot is 325,851 gallons.

Current drought status

Stage 0 – Normal conditions

Action needed: Use water wisely

Follow these water use rules:

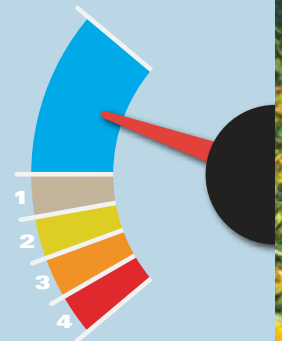
- Repair leaks
- Use hoses with shutoff nozzles to wash vehicles
- No washing of driveways and sidewalks*
- When watering outdoor landscapes, avoid runoff on sidewalks, streets and hardscapes
- No irrigating of ornamental turf on public street medians
- No watering of outdoor landscapes within 48 hours of rainfall
- Turn off fountains or decorative water features unless water is recirculated

For businesses:

- Restaurants must only offer water upon customer request
- Hotels must provide guests the option to reuse towels and linens

For the latest on water and drought, visit ebmud.com/drought.

*Except as needed for health and safety purposes.



Kudos to you!

How customers made every drop count

A big THANK YOU to our East Bay customers for doing their best to save water. You have made wise water use a way of life, and embraced habits or installed changes that will last for years.

Amy Tessler of Oakland grew tired of looking at her brown lawn. "It seemed like the right time to convert it to a drought-tolerant landscape. We got the rebate, which was a nice incentive. Our water bill has gone way down and our yard looks great. You look out the window and see flowers everywhere."

Karen Giorgianni of Lafayette replaced her lawn with native or low-water-use plants. "I wanted to do the right thing. What's made an amazing difference is mulch. When I had lawn I could barely get a fork into it. Now, the soil is usually still damp underneath and I can put my trowel in, no problem."

In 2015, EBMUD customers reduced water use by 24% compared to 2013

Sean Venezia of Danville attacked water waste for "purely economic" reasons. He fixed leaks around the house and replaced what was once a large area of lawn with grapevines. "Before, the sprinklers were going every other day. With the vines, I water with drip irrigation every two weeks. Once they are established, they will need even less water. The great thing about vines is we'll get wine." See how you can save water and cash in on money-saving rebates at ebmud.com/WaterSmart.

How did we do it?

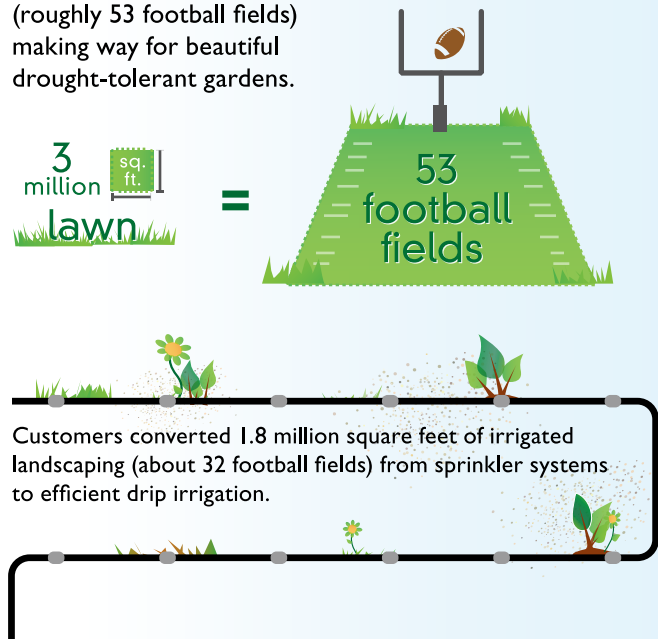
Indoors, from January 2014 to May 2016 we replaced:



with water-saving devices

Outdoors, from January 2014 to May 2016

EBMUD customers replaced 3 million square feet of lawn (roughly 53 football fields) making way for beautiful drought-tolerant gardens.



Tank advantage of toilet rebates



For the procrastinators who need a deadline, here's one: the toilet rebate that gives you up to \$50 to replace your water-wasting commode ends Dec. 31, 2016. Older toilets can use a whopping 3.5 gallons or more per flush compared to high-efficiency toilets that cut down flushes to about 1.3 gallons.

Does your old toilet need replacing? Apply for a rebate at ebmud.com/toilet-rebates.

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EBMUD Mission Statement

To manage the natural resources with which the District is entrusted; to provide reliable, high-quality water and wastewater services at fair and reasonable rates for the people of the East Bay; and to preserve and protect the environment for future generations.